

# Elite Troubleshooting Instructions



Warning: Turn off the machine before performing any repairs or installations.

| Troubleshooting for Elevation Error |  |                           |         |
|-------------------------------------|--|---------------------------|---------|
| Step                                | Description  | Tools                     | Picture |
| 1                                   | When calling Lobster Sports with a troubleshooting question, please have your machine serial number available. It can be found on the underside of your machine.   |                           |         |
| 2                                   | If your elevation is moving but only at the lowest 5 degrees skip to step 6. Remove the control panel by taking out the four screws, one at each corner. Check for any loose wires on the electronic board and reconnect.  | Philips head screw driver |         |
| 3                                   | With the machine turned off, adjust the speed to its lowest setting, turn off the feed and any spin. Pushing on the elevation indicator or serve wheels, force the assembly toward the middle of its cycle.  |                           |         |
| 4                                   | On the control panel switch the horizontal oscillation wires with the elevation wires. With the horizontal oscillation on and the machine in a quiet area turn the power on. Listen and look for any movement from the elevation motor and indicator.  |                           |         |
| 5                                   | If the elevation moves, you need to replace your electronic board. If it did not, you need a new elevation motor. The electronic board can be replaced by the customer; however the motor would need to be replaced by a Lobster technician. Please call Lobster for a Return Authorization before returning the machine for repair. |                           |         |
| 6                                   | If your machines elevation is only moving in a very small range look through the top of the machine where the balls drop in. The ball chute may be catching on the rotor motor. Pushing the ball chute past the rotor motor will increase the elevation range greatly.   |                           |         |

| How to Order Elite Replacement Parts   | Elite Parts                           |
|--|---------------------------------------|
| <b>Website:</b> <a href="http://www.lobsterinc.com/html/troubleshooting.html">http://www.lobsterinc.com/html/troubleshooting.html</a><br><b>Email:</b> <a href="mailto:sales@lobsterinc.com">sales@lobsterinc.com</a><br><b>Phone:</b> (800) 526-4041 <b>Fax:</b> (818) 764-6061<br>We accept Visa, MasterCard or Discover, Check, Money Order or COD. | <b>E268</b> Electronic Board    \$169 |