

# lobster elite

Grand Slam IV Owner's Manual



built for life®

place  
stamp  
here

  
**LOBSTER**  
7340 Fulton Avenue  
North Hollywood, CA 91605

### TO OUR CUSTOMERS

**Thank you** for purchasing a Lobster ball machine. Please read this owner's manual in its entirety before operating your Lobster ball machine. These instructions were written to ensure your safety and to protect the machine.

### CHECK FOR DAMAGE

Inspect your machine for damage. The machine may appear undamaged externally, but internal parts could be damaged. Test all of the machines functions. Call Lobster Sports immediately if your machine is damaged at 800.526.4041.

### SAVE THE ORIGINAL SHIPPING BOX

The original box and inserts should always be used if it is necessary to ship the machine back to the factory. Packaging instructions are available on our website at [www.lobstersports.com](http://www.lobstersports.com).

Serial Number: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

## ⚠ WARNING

TO AVOID INJURY:

- Keep face out of ball path - balls can shoot out from opening at any time.
- Use only for tennis practice with conventional tennis balls.
- Turn off the machine when leaving it unattended or before performing maintenance tasks.
- Never place body parts or objects into machine.
- Never operate with parts removed.
- Never add balls while machine is running.
- Never put wet tennis balls in machine.



7340 Fulton Avenue  
North Hollywood, CA 91605  
tel 800.526.4041 fax 818.764.6061

  
[www.lobstersports.com](http://www.lobstersports.com)  
[sales@lobstersports.com](mailto:sales@lobstersports.com)  
[support@lobstersports.com](mailto:support@lobstersports.com)

### WARRANTY REGISTRATION - Fill out info below, tear at perforation and mail back to validate warranty. (\* Required Fields.)

Machine Serial Number\* \_\_\_\_\_ Email\* \_\_\_\_\_  
Name\* \_\_\_\_\_  
Mailing Address\* \_\_\_\_\_ City\* \_\_\_\_\_ State\* \_\_\_\_\_ Zip\* \_\_\_\_\_  
Phone\* \_\_\_\_\_

Purchase Date\* \_\_\_\_\_ Where Purchased\* \_\_\_\_\_  
**How did you learn about Lobster?** (circle) Lobster Website Google Yahoo MSN Pro Friend Dealer  
Dealer Website \_\_\_\_\_ Tennis Magazine Tennis Week Magazine Other Magazine/Search Engine \_\_\_\_\_

**What attracted you to this product?** (circle) Quality Design Price Reputation Previous Customer Portability Better Features

**Income** (circle) \$40-60K \$60-80K \$80-\$100K \$100-\$120K \$120-140K \$140-\$160K \$160-\$180K \$180-200K \$200K+

**Age** (circle) 15-25 25-35 35-45 45-55 55-65 65-75 75-85 85+

**Occupation** \_\_\_\_\_

**OPTIONAL EXTENDED WARRANTY** Please send in a separate envelope within 60 days of purchase.

Please select from the following:  
 1 Year .....\$65  
 2 Years .....\$110  
 3 Years .....\$149  
Credit Card # \_\_\_\_\_ Expiration Date \_\_\_\_\_  
Verification Code (last 3 digits in signature bar) \_\_\_\_\_ Select (circle) Visa Mastercard Discover Card  
Authorization Signature \_\_\_\_\_

Lobster Sports warrants each Lobster Elite machine purchased will be free from DEFECTS IN MATERIAL AND WORKMANSHIP for the extended period specified above past the normal 2 year limited warranty. The extended warranty period will run consecutively from the warranty period determined at time of purchase. **It does not cover parts worn under normal use**, specifically the battery and the throwing wheels.

## WARRANTY

**Limited Warranty:** Lobster Sports warrants that each Lobster Sports ball machine purchased will be free from defects in material and workmanship for 2 years from the date of purchase except for the battery which is warranted for 6 months. Demonstration models and reconditioned machines have a 1 year warranty. Said warranty to be determined by Lobster Sports at time of purchase. Any part of the ball machine, which proves to be defective in material or workmanship within the 2 year warranty period will be repaired or replaced at Lobster Sport's option with a new or functionally operative part. This warranty is extended only to the original customer of the Lobster Sports ball machine and may be enforced only by such person.

This warranty does not cover the following conditions:

- A) Damage resulting from misuse, neglect, alteration, accidents, tampering, abuse, fire, war, insurrection, civil disorder, flood, acts of God or any other casualty;
- B) Failure of Customer to properly follow operating instructions provided by Lobster Sports at time of delivery; and
- C) Damage caused by use on circuits or voltages other than indicated on the applicable nameplate.

**This limited warranty is in lieu of all other express warranties. Any implied warranties of merchantability and fitness for a particular purpose shall coincide in duration with the 2 year limited warranty. The exclusive remedy of the Customer hereunder shall be repair or replacement as stated above. Under no circumstances shall Lobster Sports be liable to the Customer or any other person for incidental or consequential damages of any nature, including, without limitation, damage for personal injury or damages to property; and however occasioned, whether alleged as resulting from breach of warranty by Lobster Sports, the negligence of Lobster Sports.**

No agent, employee or representative of Lobster Sports or any other person is authorized to modify this warranty in any respect. This warranty gives you specific legal rights and you may also have other rights, which vary, from state to state.

This limited warranty is void unless Customer completes and returns the enclosed **warranty response form** to Lobster Sports within 30 days of receipt of the ball machine.



## MACHINE SETUP

### Intended Use

This tennis ball machine is intended to be used in a dedicated tennis facility. For safety reasons, players should stand on the opposite side of the tennis net at a minimum of 35 feet. This tennis ball machine is designed to throw tennis balls only.

### Unpack and Assembly

Remove the machine from the box. Keep the box along with the packing materials in case the machine needs to be shipped back to the factory. Detach the hopper. Then, flip and reattach by pushing the hopper on to the case knobs. Do not remove the wire deflectors. Turn the Main Power switch on.

### Handle Operation

To raise the handle, simply pull up on the end until it locks in place. To fold the handle, push both buttons on the outside of the hinges and apply light pressure to the handle until it begins to fold. The handle can now be lowered into its storage position.

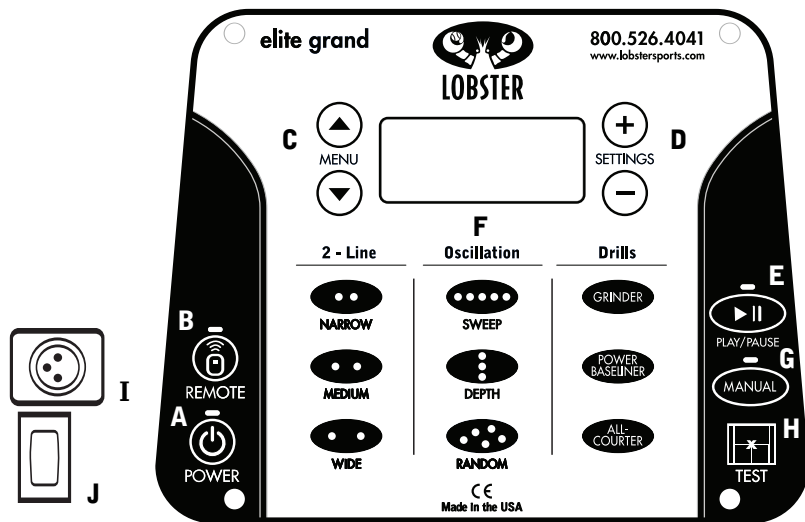
### Transporting

The handle is provided to push or pull the machine. The lower part of the handle is designed to easily go up/down stairs but, it can also wear the metal and cause premature failure if care is not used. Be aware of steps or rough surfaces that may bend or damage the underside of the machine.

To prepare the machine for transport in your vehicle, invert the hopper to cover the machine and fold the handle. The machine weighs approximately 46 lbs and may be lifted into a vehicle by one or two people. Use the molded handholds on the underside of the machine to lift and carry the machine.



## ELITE GRAND SLAM IV CONTROL PANEL



- A. Power Button** – Once you have followed the start up instructions, your Grand Slam machine will always be on. Push and hold the POWER button to wake up the machine from sleep mode. Battery level indication is shown on the LCD when the POWER button is pressed and released. Both the horizontal and vertical motors will perform functional checks to calibrate the machine when it is turned on or off.
- B. Remote** – Allows the remote controller to adjust settings and play modes.
- C. Menu Buttons** – The up/down buttons are used to scroll through the menu options to be selected and adjusted. A cursor on the LCD will highlight the current selection.
- D. Settings** – The +/- buttons are used to adjust a highlighted option on LCD screen.
- E. Play** – The Play button is used to begin the play of a selected function and to pause the machine.
- F. Presets** – The nine buttons in the center of the control panel are used to select the primary preset options. Settings buttons are used to select sub-preset options.
- G. Manual** – Machine will continuously throw a specific shot to a specific location.
- H. Test** – Used to align your machine for proper ball placement on the court.
- I. Charger Connector** – Located to the left of control panel. Connect your battery charger or power accessories to your tennis ball machine.
- J. Main Power Switch** – Located to the left of control panel. During shipping the machine is hard wired off in the down position. Once you unpack your machine turn the main power on, to the up position, to allow power to the control board.

## MAINTENANCE

### Inclement Weather

Never store the machine outside. Exposure to rain and snow will shorten machine life.

### Storage

Store the machine in a clean, dry location with the Main Power off. Never store the machine in a closed car trunk where temperatures can reach 180 degrees. Extreme temperatures and conditions can affect the machine's electronic board and battery. Exposure to rain and snow will damage the electronics.

### Cleaning

Turn the power Main Power OFF when cleaning the machine. The outside of the machine may be wiped down with a mild detergent. The inside of the machine may be vacuumed to remove tennis ball fuzz. The Lobster storage cover is an ideal way to protect your machine from the elements.

### Ball Consistency

The consistency of ball throws is dependent on the consistency of the tennis balls you use. Consistent balls will produce consistent ball throws. A mixture of new and old balls will produce inconsistent ball throws. Pressureless balls are recommended for use with a ball machine. For more information, call Lobster at 800.526.4041.

## CUSTOMER SERVICE

Since 1970, Lobster Sports has been dedicated to providing outstanding customer service. To this end, we invite our customers to contact our Customer Service Department at **800.526.4041** anytime between 8:00am - 4:30pm PST, Monday through Friday. After hours, please leave a voice message or email us at [support@lobstersports.com](mailto:support@lobstersports.com)

### Shipping Damage

If an order arrives with shipping damages, contact Customer Service to coordinate sending a replacement. If a replacement part can resolve the issue, Lobster will ship the part immediately. If not, a damage call tag will be issued. Upon pick up of the damaged machine, the customer must call in the pick-up tracking number and a replacement will be shipped immediately.

### Mis-Shipments

Lobster Sports maintains the highest manufacturing and shipping quality standards and strives for 100% accuracy. However, in the event an order is not correct please contact Customer Service to rectify the situation.




## CHARGING INSTRUCTIONS CONTINUED

### Using the machine with the Fast Charger or Premium Fast Charger

To use the machine with the fast charger plugged in, ensure the battery is mostly charged. Connect the cord into the charger jack on the left of the control panel.

- Plug the Fast Charger into an electrical outlet. Power the machine and play.
- The fast charger can extend your playing time up to 4-8 hours, depending on the type of Fast Charger and type of use. It will NOT fully charge the battery and power the machine at the same time. It will not work if the battery is dead.

### Battery Capacity

Battery level is found by pressing and quickly releasing the  POWER button. When the machine is not in use (i.e. during the winter season or when in storage) charge the machine **every month**. Before storing the machine, ensure the battery is fully charged and the main power switch is off in the down position. Never let the machine go uncharged for more than one month. The most common reason for a dead battery is a dead AC outlet. Ensure the machine is connected to a live AC outlet and is receiving a charge.

**The most common reason for shortened battery capacity and life is chronically undercharging the machine.**

## TROUBLESHOOTING

### Machine Doesn't Power On

The main power switch may be off. The battery may need to be charged. The battery wires may be disconnected or loosened.

- Turn the machine off and ensure there are no balls in the machine.
- Undo the four screws on the control panel and gently pull back. (Be careful not to touch the electronic board directly)
- Follow the red and black wires from the battery terminals to the control board. If they are loose, reconnect.





### Machine Error

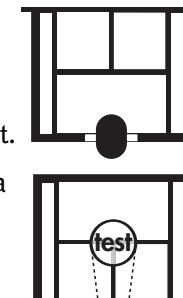
The electronics are programmed to help the user diagnose his/her machine. Error messages will appear on the LCD screen when the machine is turned on. If there is no obvious problem, turn the machine off and back on again to check error message. If the error message continues, call Lobster Customer Service at 800.526.4041.

## OPERATING INSTRUCTIONS





### Court Placement / Test Button

Your Lobster Elite Grand Slam IV is a computerized tennis machine and has been designed to keep the ball in the full singles court.


- Ensure that the main power switch is in the up or on position.
- Start by placing the machine with the white Line Marker positioned over the baseline, at the court's center mark.
- Power on  the machine and allow it to go through a self test.
- Push the  TEST button. One tennis ball should land within a 2 foot area in the center of the court where the service and center lines converge, just as depicted by the TEST button.
  - If the test ball lands outside of the 2 foot radius, long or short use the  and  SETTINGS buttons to adjust the distance in .5 foot increments. If the ball should fall outside of the area left or right, nudge the front of the machine slightly to the left or right, as needed. Retest and make adjustments as necessary.
- Once the test is complete, press the manual button or one of the nine preset buttons in the center of the control panel to choose mode of play, then press the play button.



### Manual

Press the MANUAL Button to practice one particular shot repetitively. The machine will pause while you make your adjustments. Use / Menu buttons to select location and shot elements. Use / SETTINGS buttons to increase or decrease value of the selected menu option.

- Speed – Choose from 35 to 80 MPH in 5 mph increments.
- Elev – Adjust elevation between 5 and 60 degrees in 1 degree increments to change depth of the ball thrown on the court.
- Spin – Increase and decrease top and back spin up to three levels.
- Angle – Choose position along baseline. 0 is center court with positive numbers moving to the right and negative numbers moving to the left.
- Feed – the rate of ball feed can be adjusted between 2-12 second intervals.




When you are satisfied with your adjusted settings press the  Play/Pause button to start your session.

### Presets




Main preset options are selected by pressing one of the nine buttons in the center of the control panel. The machine will automatically pause until you are satisfied with






## OPERATING INSTRUCTIONS CONTINUED

the settings. Press the  play/pause button to begin play. Use  Menu buttons to select location and shot elements. Use  SETTINGS buttons to increase or decrease value of the selected menu option.




### 2-LINE

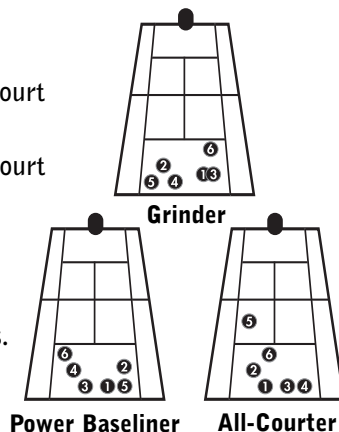
-  **Narrow** – practice forehand and backhand strokes at the center of the court.
-  **Medium** – practice forehand and backhand strokes midway between center court and sideline.
-  **Wide** – Practice forehand and backhand strokes at the sidelines.
  - Speed – Choose from 35 to 80 MPH in 5 mph increments.
  - Spin – Increase and decrease top and back spin up to three levels.
  - Feed – Rate of ball feed can be adjusted between 2 - 12 second intervals.

### OSCILLATION

-  **Sweep** – throw balls randomly across the width of the court.
  - Depth – Short, Mid, or Deep.
  - Speed – Choose from 35 to 80 MPH in 5 mph increments.
  - Spin – Increase and decrease top and back spin up to three levels.
  - Feed – Adjust between 2-12 second intervals.
-  **Depth** – balls are thrown randomly from short to deep.
  - Position – At the top of the LCD, choose balls to be thrown the Left, Center, or Right on the court.
  - Speed – Choose from 35 to 80 MPH in 5 mph increments.
  - Spin – Increase and decrease top and back spin up to three levels.
  - Feed – Adjust between 2-12 second intervals.
-  **Random** – machine will randomly throw balls on the court using variations of speed, spin and trajectory.
  - Feed – Adjust between 2-12 second intervals.

### DRILLS

-  **GRINDER** – A six ball drill that utilizes the full back court with different types of spin.
-  **POWER BASELINER** – A six ball drill that utilizes the full back court with little spin and more ball speed.
-  **ALL-COURTER** – A six ball drill that utilizes both the front and back court with some top spin and less ball speed.
  - Feed – Adjust between 2-12 second intervals.




4

## OPERATING INSTRUCTIONS CONTINUED

### Remote Control

The remote consists of ten buttons and allows you to operate many of the functions on your ball machine from a distance.

- Press the  REMOTE button located on the control panel to activate the remote. When the LED is lit the machine will accept commands from your remote controller.
- The red Play/ Pause button will start and stop the machine at any time.
- Press the Random button to activate the fully random preset function.
- Press sweep multiple times to scroll through the short, mid, and deep settings for the sweep preset function.
- Press the 2-line button multiple times to scroll through the narrow, medium, and wide settings for the 2-line preset functions.
- The six black buttons can be used to change shot elements on the fly for the presets.
  - Speed – adjust the ball speed for 2-line, oscillation and manual presets.
  - Spin – adjust the top or bottom spin for 2-line, oscillation and manual presets.
  - Feed – adjust the ball interval for manual and all presets.



## CHARGING INSTRUCTIONS

### Charging the Battery with the Fast Charger or Premium Fast Charger

Trickle charge technology ensures the battery will not be overcharged and can be left connected indefinitely.

- For the Premium Fast Charger, connect the cord into the charger jack on the left of the control panel. Plug the charger into a live electrical outlet. The battery will be charged in 1-3 hours.
- For the Fast Charger, connect the cord into the charger jack on the left of the control panel. Plug the charger into a live electrical outlet. The battery will be charged in 3-9 hours.
- An orange light on the fast charger indicates the battery is charging. A green light indicates the battery is fully charged.
- For optimal capacity, charge the battery with the fast charger after each use.

5

